

# Procedure for obtaining Nutritional Supplements

Nutritional supplements are available to be subsidised by DVA for eligible veterans and war widow(er)s\* on an individual patient basis. The product must be clinically required and recommended by a Dietitian. They are supplied as a pharmaceutical item and as such need to be prescribed on a Repatriation Pharmaceutical Benefits Scheme (RPBS) Authority prescription. Once approved, prescriptions are to be dispensed at the veteran's preferred pharmacy.

- Assessment by a Dietitian who determines the type and quantity of nutritional supplement required by the patient.
- The Dietitian sends a recommendation by fax to both the Patient's Prescribing Doctor and VAPAC (Veterans
  Affairs Pharmaceutical Advisory Centre in the QLD Office, Brisbane) Fax (07) 3223 8651. The recommendation
  is to include the product required, including pack size, daily usage, diagnosis of the problem requiring
  nutritional supplements and date of next review. Use the Request for Nutritional Supplementation form on
  page 3.
- The Prescribing Doctor will need to write an authority prescription and phone VAPAC for approval on freecall 1800 552 580.
- The quantity approved is 1 month's supply. Repeats may be granted in line with the patient's needs and stability of treatment to a maximum of 5. It is a requirement that the patient be re-assessed by a Dietitian after 6 months to determine their ongoing need, and tolerance of the chosen supplement. A new **Request for Nutritional Supplements** form is to be re-submitted by the Dietitian at this time.
- For supply of product, the approved prescription is dispensed by the patient's preferred pharmacy. The patient
  is charged the standard patient contribution for each prescription. These dispensings count towards the Safety
  Net. There is no delivery charge incurred. The pharmacy may contact VAPAC for any assistance in obtaining the
  product if required.
- Equipment required to administer the product may be obtained through the Rehabilitation Appliances Program (RAP) on **1800 550 457**.
- To expedite supply of nutritional products, it may be useful for the Dietitian to confirm that the Prescribing
  Doctor has received the recommendation; and to suggest to the patient that they make an appointment with
  the doctor to obtain the authority prescription. This prescription should be presented to the pharmacy to enable
  ordering of product and subsequent supply.

If this request is being made in a hospital and another Dietitian is required to monitor the patient upon discharge, please either make a written referral directly to another Dietitian, or inform the patient's doctor so that a referral to another Dietitian can be organised.

<sup>\*</sup> Residents in residential aged care facility are only eligible for supplements if they are classified under the Aged Care Funding Instrument (ACFI) as having lower care needs. Residents with greater care needs who have been classified under the (ACFI) as having at least one high domain category or at least two medium domain categories will not have access to supplements under the RPBS. Provision of supplements for these residents is the responsibility of the residential aged care facility.



### Request for Nutritional Supplementation Explanatory Notes

**Prescribing Doctor** 

Name and contact details of the patient's doctor (prescriber) to whom request is sent. The Doctor will then contact VAPAC for approval of authority prescription for nutritional supplement(s) on **freecall 1800 552 580**.

Patient's details

Full name and address of veteran or war widow(er).

Current DVA file number (e.g. QX123945, NSS1234A).

Current DVA card colour (e.g. Gold, White).

- Gold Repatriation Health Card for All Conditions:
- White Repatriation Health Card for Specific Conditions (only eligible for nutritional products if treatment related to an accepted disability):
- Orange Repatriation Pharmaceutical Benefits Card for Pharmaceuticals only. This
  includes nutritional products as they are provided through the RPBS. Cost of consultation
  with a Dietitian is not covered.

### Aged Care Facility Residents

Residents in an residential aged care facility are only eligible for nutritional supplements if they are classified under the ACFI as having lower care needs and, as such, do not meet the criteria for greater level care needs. The criteria for greater level care needs have been classified under the ACFI as having at least one high domain category or at least two medium domain categories. Residents with greater care needs that meet this criteria and not eligible for the provision of supplements under the RPBS.

Relevant Clinical Conditions, indications and progress Clinical states leading to the need for nutritional supplementation (e.g. COAD, weight loss from cancer).

#### Concurrent Therapeutic Diet Management

Information regarding any concurrent dietary plan which compliments and justifies the product(s) being requested eg HPHE diet, fortifying meals etc.

#### **Recommendations**

- **Item** specific brand of supplement with strength and pack size if applicable.
- **Daily Usage** accurate daily usage expressed as volume/weight or number of packs based on presentation of product.
- Quantity Required per Month take into account pack sizes and carton quantities for monthly prescription.
- **Number of Repeats** (max 5) number of repeats of prescription required for nutritional supplementation to cover duration of treatment only.

#### **Mode of Feeding**

Specify Oral, PEG, Jejunostomy, Naso-gastric.

## Follow up Plan (Date of Review)

Monitoring schedule for future consultations. For palliative care patients where no further review is considered necessary, a statement to that effect is to be provided in this section of the form i.e. "no further review required". Re-assessment will be required if a different product is needed.

Requesting Dietitian Name, DVA provider number and contact details of Dietitian requesting supplement.

In order to arrange accessories such as external pumps, giving sets, catheter tip syringes, please telephone DVA's Rehabilitation Appliances Program (RAP) on **1800 550 457** (outside metro areas).

Any authority prescription queries should be referred to VAPAC on freecall 1800 552 580.

#### **Request for Nutritional Supplementation Australian Government** Date **Department of Veterans' Affairs Prescribing Doctor** Phone no. (Inc. Area Code) (Inc. Area Code) Doctor is to contact DVA to obtain approval for the products requested below on an authority prescription(s) by phoning VAPAC on 1800 552 580. Alternatively, prescriptions can be mailed in for approval to Reply Paid No. 9998 VAPAC GPO Box 9998 BRISBANE QLD 4001. Once approved, prescriptions are to be dispensed at the veteran's preferred pharmacy. 2 **Patient's details** Name DVA File No. Eligibility Gold Card White Card Orange Card Address (Including State and Postcode) **Aged Care Facility resident?** Level of care Yes No Lower care needs that does Greater care needs with not meet the criteria for an ACFI classification of greater care needs at least one high domain category or at least two medium domain categories Supplements are not subsidised by RPBS and are the responsibility of the residential aged care facility Relevant clinical conditions, indications for use and progress **Concurrent therapeutic diet** management **Recommendations** Item Daily usage Oty reg'd per month No. repeats (max 5) **Mode of feeding** Follow up plan (including date of review) **Requesting Dietitian** Phone no. E-mail

This completed request is to be faxed to **both** VAPAC on **(07) 3223 8651 and** the patient's Prescribing Doctor.

(Inc. Area Code)

Medicare Australia Provider No.